

Support for the extension of outdoor dining and drinking license for Chater's (Max and Maire Chater)

We are writing you to express our strongest support for the extension of the outdoor dining and drinking license for Chater's. We have moved to Saffron Walden around a year ago and as residents of Church St, we have personally witnessed the positive impact this establishment has had on our community, and we believe that granting them the license extension would be a great benefit for all of us.

Chater's has become a local spot for our community. It has not only enhanced the culinary landscape of Saffron Walden but has also created a vibrant and welcoming atmosphere that brings people together. People enjoy coffee and cake in the morning, a light lunch in the afternoon or going out for dinner at night. With its changing menu offerings and a warm ambiance, it has quickly become a favourite destination for both residents and visitors alike.

One of the most significant advantages of supporting a local business like Chater's is the positive effect it has on our local economy. By choosing to dine or having a drink at this establishment, we are directly contributing to the growth and sustainability of Saffron Walden. They only employ local staff, source local produce and produce local drinks. It can't get more sustainable than that.

We live right next door to Chater's and our flat is in close proximity. We can see people visiting the café daily and never felt annoyed by anything. In fact, we enjoy it when we hear people talking, laughing and having a good time. They have talked to us numerous times to understand if their business was too loud for us or if they could do things differently, but there has been no reason to suggest it was too noisy. We never get any negative behaviour from people visiting Chater's and this is also because Max and Maire wouldn't tolerate such behaviour in their establishment.

As neighbours, we have had numerous interactions with the owners and staff of Chater's and we can see that they are consistently prioritising to build relationships with residents. They have demonstrated a dedication to providing exceptional service and creating an inclusive and safe environment for everyone. The customers at Chater's consist of people of all ages and during the day especially of a lot of young families with children. A look at the mix of customers tells you right away that Chater's is a place where everybody feels welcome, no matter how young or old.

In light of the above, we kindly request your careful consideration and support for granting the extension of the outdoor dining and drinking license for Chater's. The positive impact it has on our community's cultural, social, and economic well-being cannot be understated. This new extension would help to foster a thriving neighbourhood that supports local businesses and celebrates the sense of community we all cherish.

Thank you for your time and consideration. If you require any additional information or would like to discuss this further, please do not hesitate to reach out.

Florian Mayer and Annalena Felber

